



**November 5, 2010**

\*\*This edition of the COD Processing Update will remain on the [COD Web site](#) until a new edition is posted. We will notify schools via a COD Web Message when a new edition has been posted. \*\*

## *Direct Loan Program*

### COD News

#### **Impact on COD Processing November 7, 2010 (11/03/10)**

Federal Student Aid is planning several system maintenance activities on November 7, 2010. In addition, the Student Aid Internet Gateway (SAIG) will be unavailable from 3:00 A.M. until 11:00 A.M. (ET) due to its regular Sunday morning maintenance. These activities will result in outages of certain COD System functionality for a period of time.

An explanation of how these activities will impact COD System availability and processing follows below. Please review this information to determine if processing at your school will be affected.

#### **Routine System Maintenance**

From 1:00 A.M. (ET) until 11:00 A.M. (ET) on Sunday, November 7, 2010—

- Users will not be able to submit or retrieve data via the [COD Web site](#).
- An individual will not be able to complete online Direct Loan Entrance Counseling, complete a new Master Promissory Note (MPN) electronically, complete a Direct PLUS Loan Request electronically, endorse a Direct PLUS Loan electronically or view loan correspondence via the [StudentLoans.gov Web site](#).
- An individual will not be able to complete TEACH Grant Initial and Subsequent Counseling, complete a new TEACH Grant Agreement to Serve (ATS), or retrieve an existing ATS via the [TEACH Grant Web site](#).
- Batches submitted by schools via the SAIG will be held or schools will receive an error message informing them that the SAIG is unavailable and that the data must be transmitted at a later time.

#### **Contact Information**

Federal Student Aid appreciates your patience and understanding as it completes this important activity. If you have any questions about the COD System, the StudentLoans.gov Web site, or the TEACH Grant Web site, contact the COD School Relations Center. If you have any questions about the SAIG, contact CPS/SAIG Technical Support at 800/330-5947 or by e-mail at [CPSSAIG@ed.gov](mailto:CPSSAIG@ed.gov).



### **Final Regulations: Program Integrity Issues and Gainful Employment (11/01/10)**

On October 29, 2010, the Department of Education posted final regulations in the Federal Register covering program integrity issues and gainful employment. These notices are posted on [the Information for Financial Aid Professionals \(IFAP\) Web site](#).

### **RESOLVED - Master Promissory Note, Entrance Counseling, and PLUS Search Issues [(4/22/10) Updated 10/29/10]**

Earlier this year, Federal Student Aid had identified several issues when schools searched for Direct Loan Master Promissory Notes (MPNs), Direct Loan Entrance Counseling results, or Direct PLUS Loan Requests via the [COD Web site](#). On July 25, 2010 and July 27, 2010, Federal Student Aid implemented the necessary system updates to resolve most of the identified search issues.

On October 25, 2010, Federal Student Aid implemented additional system updates to resolve the final search-related issue: MPN Search by SSN-The search results do not return all MPNs associated with the student. The search results should now include any MPNs from any school associated with a student.

Federal Student Aid apologizes for any inconvenience the search issues may have caused and appreciates your patience as it worked to resolve the search issue. If you have questions, contact the COD School Relations Center.

### **COD Holiday Schedule For November 11, 2010 (10/27/10)**

Thursday, November 11, 2010 is the Veterans Day Federal holiday.

- The COD School Relations Center will be open.
- The COD System will accept and process data from schools and send back responses/acknowledgments on Thursday, November 11, 2010, but schools will not be able to receive any Federal funds on that day. Requests for changes in funding levels and for funds will not be processed until Friday, November 12, 2010.

Further information regarding Veterans Day processing and customer service hours for COD and other Federal Student Aid/Department call centers is posted in an Electronic Announcement on the [IFAP Web site](#).

## **Weekly Reminders**



### **COD Computer-Based Training (11/05/10)**

Federal Student Aid takes this opportunity to remind the community of the availability of the COD Computer-Based Training (CBT). The COD CBT includes enhancements that have been made to the COD System, the [COD Web site](#), and associated Web sites and software products through March 27, 2010.

The COD CBT consists of component simulations and CBTs. Each COD CBT component is explained below. The electronic files associated with each component, as well as information



about downloading and navigating the COD CBT, are available on the Information for Financial Aid Professionals (IFAP) Web site. Under the “Tools for Schools” section on the home page, click on [COD Computer-Based Training](#).

**Note:** This posting includes 18 component simulations and CBTs. Ten additional components are expected to be updated in November 2010 and marked as “to be updated 11/2010.”

The components of the COD CBT are as follows:

***COD System Simulations*** – These simulations explain the [COD Web site](#) screens and functionality available to a school administrator. There are 14 lessons with text to guide a user through each area of the [COD Web site](#). By entering fictitious data, the user can explore basic navigation and functions of the [COD Web site](#) and practice locating and creating information in a safe environment that includes tips for assistance.

***Direct Loan Reports CBT*** – This CBT includes several sections that explain the COD reports a school can use to assist with the administration of and reconciliation process for William D. Ford Federal Direct Loan (Direct Loan) awards.

***Grant Reports CBTs*** – These four separate CBTs explain the COD reports a school can use to assist with the administration of and reconciliation process for Academic Competitiveness Grant (ACG), Federal Pell Grant (Pell Grant), National Science and Mathematics Access to Retain Talent Grant (National SMART Grant), and Teacher Education Assistance for College and Higher Education (TEACH) Grant awards.

***Direct Loan (DL) Tools Simulation*** – This simulation demonstrates how to use the DL Tools software to assist with the reconciliation process for Direct Loan awards. Although the simulation can be used both by schools that use the EDEExpress for Windows software and schools that do not use this software, the simulation is especially useful for schools that do not use the EDEExpress software on a regular basis but are interested in a Direct Loan reconciliation resource.

***StudentLoans.gov Web Site Simulations*** – These five separate simulations offer a step-by-step walk through of the various functions available on the StudentLoans.gov Web site. Three simulations demonstrate electronically completing a Direct Loan Master Promissory Note (MPN), based on loan type, and entrance counseling. The other two simulations demonstrate completing a credit check or credit appeal online and completing an Endorser Addendum online.

***TEACH Grant Web Site Simulation*** – This simulation guides the user through the [TEACH Grant Web site](#) and includes a step-by-step walk through of the process for completing TEACH Grant counseling and completing a TEACH Grant Agreement to Serve (ATS).

***Foreign School Processing Simulations*** – These two simulations guide the user through the Direct Loan Origination Tool and Direct Loan Wizard.

If you have questions or comments about the COD CBT, contact the COD School Relations Center at 800/474-7268 for Grants or 800/848-0978 for Direct Loans. You may also e-mail [CODSupport@acs-inc.com](mailto:CODSupport@acs-inc.com). If you e-mail your question or comment, please include “COD CBT Question/Comment” in the subject line.



## Grant Programs

*ACG, National SMART Grant, Pell Grant, and TEACH Grant*

### COD News



#### **COD System Edit 38 and Edit 51 on Federal Pell Grant Awards (11/05/10)**

Federal Student Aid often identifies a certain number of Common Origination (COD) System edits that are returned more frequently than usual. In the past few months, Federal Student Aid has identified an increase in the frequency of COD Reject Edit 38 (Student Not Pell-Eligible) and COD Reject Edit 51 (Disbursement Date with Disbursement Release Indicator Set to True Outside of Allowable Window).

A [November 4, 2010 Electronic Announcement](#) posted on the IFAP Web site provides guidance to assist schools in understanding why these edit are being triggered and how to avoid or resolve them.

#### **Impact on COD Processing November 7, 2010 (11/03/10)**

Federal Student Aid is planning several system maintenance activities on November 7, 2010. In addition, the Student Aid Internet Gateway (SAIG) will be unavailable from 3:00 A.M. until 11:00 A.M. (ET) due to its regular Sunday morning maintenance. These activities will result in outages of certain COD System functionality for a period of time.

An explanation of how these activities will impact COD System availability and processing follows below. Please review this information to determine if processing at your school will be affected.

#### **Routine System Maintenance**

From 1:00 A.M. (ET) until 11:00 A.M. (ET) on Sunday, November 7, 2010—

- Users will not be able to submit or retrieve data via the [COD Web site](#).
- An individual will not be able to complete online Direct Loan Entrance Counseling, complete a new Master Promissory Note (MPN) electronically, complete a Direct PLUS Loan Request electronically, endorse a Direct PLUS Loan electronically or view loan correspondence via the [StudentLoans.gov Web site](#).
- An individual will not be able to complete TEACH Grant Initial and Subsequent Counseling, complete a new TEACH Grant Agreement to Serve (ATS), or retrieve an existing ATS via the [TEACH Grant Web site](#).



- Batches submitted by schools via the SAIG will be held or schools will receive an error message informing them that the SAIG is unavailable and that the data must be transmitted at a later time.

### **Contact Information**

Federal Student Aid appreciates your patience and understanding as it completes this important activity. If you have any questions about the COD System, the StudentLoans.gov Web site, or the TEACH Grant Web site, contact the COD School Relations Center. If you have any questions about the SAIG, contact CPS/SAIG Technical Support at 800/330-5947 or by e-mail at [CPSSAIG@ed.gov](mailto:CPSSAIG@ed.gov).

### **Final Regulations: Program Integrity Issues and Gainful Employment (11/01/10)**

On October 29, 2010, the Department of Education posted final regulations in the Federal Register covering program integrity issues and gainful employment. These notices are posted on [the Information for Financial Aid Professionals \(IFAP\) Web site](#).

### **COD Holiday Schedule For November 11, 2010 (10/27/10)**

Thursday, November 11, 2010 is the Veterans Day Federal holiday.

- The COD School Relations Center will be open.
- The COD System will accept and process data from schools and send back responses/acknowledgments on Thursday, November 11, 2010, but schools will not be able to receive any Federal funds on that day. Requests for changes in funding levels and for funds will not be processed until Friday, November 12, 2010.

Further information regarding Veterans Day processing and customer service hours for COD and other Federal Student Aid/Department call centers is posted in an Electronic Announcement on the [IFAP Web site](#).

## **Weekly Reminders**



### **COD Computer-Based Training (11/05/10)**

Federal Student Aid takes this opportunity to remind the community of the availability of the COD Computer-Based Training (CBT). The COD CBT includes enhancements that have been made to the COD System, the [COD Web site](#), and associated Web sites and software products through March 27, 2010.

The COD CBT consists of component simulations and CBTs. Each COD CBT component is explained below. The electronic files associated with each component, as well as information about downloading and navigating the COD CBT, are available on the Information for Financial Aid Professionals (IFAP) Web site. Under the “Tools for Schools” section on the home page, click on [COD Computer-Based Training](#).



**Note:** This posting includes 18 component simulations and CBTs. Ten additional components are expected to be updated in November 2010 and marked as “to be updated 11/2010.”

The components of the COD CBT are as follows:

**COD System Simulations** – These simulations explain the [COD Web site](#) screens and functionality available to a school administrator. There are 14 lessons with text to guide a user through each area of the [COD Web site](#). By entering fictitious data, the user can explore basic navigation and functions of the [COD Web site](#) and practice locating and creating information in a safe environment that includes tips for assistance.

**Direct Loan Reports CBT** – This CBT includes several sections that explain the COD reports a school can use to assist with the administration of and reconciliation process for William D. Ford Federal Direct Loan (Direct Loan) awards.

**Grant Reports CBTs** – These four separate CBTs explain the COD reports a school can use to assist with the administration of and reconciliation process for Academic Competitiveness Grant (ACG), Federal Pell Grant (Pell Grant), National Science and Mathematics Access to Retain Talent Grant (National SMART Grant), and Teacher Education Assistance for College and Higher Education (TEACH) Grant awards.

**Direct Loan (DL) Tools Simulation** – This simulation demonstrates how to use the DL Tools software to assist with the reconciliation process for Direct Loan awards. Although the simulation can be used both by schools that use the EDEExpress for Windows software and schools that do not use this software, the simulation is especially useful for schools that do not use the EDEExpress software on a regular basis but are interested in a Direct Loan reconciliation resource.

**StudentLoans.gov Web Site Simulations** – These five separate simulations offer a step-by-step walk through of the various functions available on the StudentLoans.gov Web site. Three simulations demonstrate electronically completing a Direct Loan Master Promissory Note (MPN), based on loan type, and entrance counseling. The other two simulations demonstrate completing a credit check or credit appeal online and completing an Endorser Addendum online.

**TEACH Grant Web Site Simulation** – This simulation guides the user through the [TEACH Grant Web site](#) and includes a step-by-step walk through of the process for completing TEACH Grant counseling and completing a TEACH Grant Agreement to Serve (ATS).

**Foreign School Processing Simulations** – These two simulations guide the user through the Direct Loan Origination Tool and Direct Loan Wizard.

If you have questions or comments about the COD CBT, contact the COD School Relations Center at 800/474-7268 for Grants or 800/848-0978 for Direct Loans. You may also e-mail [CODSupport@acs-inc.com](mailto:CODSupport@acs-inc.com). If you e-mail your question or comment, please include “COD CBT Question/Comment” in the subject line.